

Purfleet PPG

Open Meeting 10/02/2016

Attendees: Gareth Davies, Lynn Mansfield, Moira Pollington, June Winser, John Swain, Yvonne Wright

1. Welcome: Lynn welcomed everyone present.
2. Apologies. Melissa Aitken
3. Minutes of last open meeting.

The minutes of the last meeting were agreed.

4. Finance

The balance stands at £635.71

5. Matters Arising

- a. The new website is up and running, the PPG has a section and we need to upload information. Log in details awaited
- b. The new practice nurse has attended some training and is attending further training in March 2016. In the meantime a list has been provided to Reception in order that patients are booked with the appropriate nurse.
- c. SystemOnline is now fixed.
- d. No update on signage. Property Services have been advised re access for visually impaired people.
- e. Audio call screen – the company are providing a quote
- f. The doors are still not working entirely properly. The buttons are not big enough and not easy to see. Property Services have been to see the problem with a Door repair person.
- g. Leaflets will be available shortly for eye related problems. All papers to be checked for ease of reading.

6. Surgery update

- a. New Doctor is still out for advert. This is due to a review of the number of hours required.
- b. Yvonne updated about the staff situation.
- c. Appointment system up for review
- d. GD received blood test results via text message.
- e. Pathology services at the surgery has been improved.
- f. Property Services have sent some people for a review of the telephone system. The new system will have a call waiting count system.

7. Date of next open meeting 09/03/2016 at 7.30pm

The meeting closed @8.30 pm