

Purfleet Patient Participation Group

Open Meeting 11/05/2016

Attendees:

Chairman: Lynn Mansfield

Vice Chairman/Treasurer: Moira Pollington

Secretary: Gareth Davies

Purfleet Care Centre: Yvonne Wright

Patients: June Winser , John Swain

1. Welcome: Lynn welcomed everyone present.
2. Apologies. There were no apologies.
3. Minutes of last open meeting.

The minutes of the last meeting were agreed.

4. Matters Arising

- a. It has been agreed the money raised by Lynn's Tombola Stall at the Fun Day in August can be donated to the PPG. Staff at the Care Centre will be asked to donate any items they may have.
- b. Purfleet Care Centre Children's Health day on 10 September 2016. The Care Centre will be used. LM and YW to discuss with Rep again. Parent education. Common childhood illnesses. Access to advice. A&E avoidance, unnecessary appointment use. Also invite: Health Visitors, School Nurse, Vitality.

5. Finance:

The balance stands at £635.71, no funds used this month.

6. Discussion:

- a. Julie Leatherbarrow, Advanced Nurse Practitioner, will start on 1 June 2016 and will work on Wednesday, Thursday and Friday.
- b. GP recruitment is still underway and further advertising has been commissioned today.
- c. Directional signage – no further action at present
- d. Recorded message has been removed. Surgery are currently getting quotes.
- e. Restructure of the admin team has taken place and one member of staff has been made redundant.
- f. Patient Online – A new service is available. You apply to see your coded record which should take approximately 2 weeks to process however will initially take 4-6 weeks.
- g. Average cost of A&E attendance £970, To just attend £127. YW to bring Blood test cost. YW will also ask Thurrock CCG re a poster identifying costs of various things.
- h. School is nearly finished. Access has been reduced as Teachers no longer access school via surgery car park. The final tarmacing lorries are still gaining access after which the fence will be made good. YW would like some help auditing the usage of the car park in the summer.
- i. DNAs are reported daily on the rolling screen.
- j. YW explained the appointment system at the moment.

7. Date of next open meeting 08/06/2016 at 7.30pm

The meeting closed @8.30 pm